

Town of Maggie Valley

Quarterly News Bulletin

Winter 2024

From the Town Manager



Friday September 27, 2024 has become a date that we will use to divide our lives. It is a marker, a specific place in time, we can all point too and say, Do you remember when? Our little mountain Valley faired better than most, but still lives were upended and a new way of life was forced

upon many. The good thing about the period at the end of a sentence, it gives you room to start over.

In an effort to help those in our Valley start anew, the Town opened the Pavilion as a Donation/Relief site. Volunteers came every day for weeks to help unload the hundreds of trucks and trailers that brought in donated items from as far away as New Jersey and Louisiana. Volunteers gave up their time to sort items, pack boxes, and help folks fill their cars with needed supplies.



As of Nov 7th Haywood County reported over 7327 cubic yards of debris was removed during clean up efforts. Thank you for your continued patience as we continue to pick up yard debris. There is still so much to do.

I have never experienced anything near what I have witnessed this past month after Tropical Storm Helene. I have learned so much about the good in people and to what extent people are willing to go to help others. I have shed tears with many of you and rejoiced when we made a difference in someone's life.

I would like to thank the many volunteers that helped to manage the Community Pavilion as a Supply Pod for those in need. Without these volunteers maintaining the Supply Pod, Maggie Valley would not have been able to provide the much-needed resources to folks in need.

I would like to thank all the Maggie Valley Employees. These people exceeded any expectations I could have set. The employees worked tirelessly day after day wherever they were needed until Maggie Valley was up and running with temporary fixes to sewer, cleaning the roads, doing welfare checks, and much more.

Several of our promoters, who have events at the Festival Grounds, stepped up to assist so generously in our time of need.

In closing, I cannot name the entities, organizations, churches, Haywood County Emergency Management, the other managers, volunteers, Maggie Valley Fire Department and many more, for helping us navigate through this disaster.

With so much admiration and appreciation,

Vickie Best



In an effort to keep our Visitors safe, the Town installed several new signs this quarter. These were designed to inform and warn folks about the Elk wild life we enjoy so much. They include tips on how to safely view, reminders of the dangers these animals can become and fun facts. They have been placed in areas where Visitors are most likely to see and be in close proximity to our elk. We enjoy them and want them to be a part of our Visitors experience in Maggie Valley.



Mayor Mike Eveland presented the Maggie Valley Fire Department with a Proclamation for Service Above and Beyond at the Nov. Alderman's meeting. Accepting on behalf of the Fire Dept. was Chance Best. Recognition for search and rescue, collection and transport of supplies and additional shifts to ensure adequate services.



The Maggie Valley Police Department demonstrated remarkable dedication during Hurricane Helene, logging over 1,000 hours of service related to the storm. Our team ensured 24-hour coverage for the town and collaborated with neighboring agencies to provide support where needed. After experiencing a brief communication outage, we quickly reestablished our systems using a temporary satellite-based server, allowing us to maintain effective communication. During the two-week recovery period, our agency conducted approximately



200 welfare checks on residents in need of assistance. Additionally, we provided security at the Maggie Valley Town Hall Pavilion, which served as an emergency supply donation and distribution site. We extend our heartfelt gratitude to all who donated, volunteered, and assisted during this challenging time. A special thank you goes out to the **Maggie Valley Fire and Rescue team** for their tremendous support throughout the event. They truly are the heroes of our community.

M. Boger Chief of Police

Maggie Valley Public Works Dept. is the unsung heroes of Hurricane Helene. These fine young men worked round the clock in the days following the storm. Pictured here, you can see them working to restore damaged sewer lines. It was a Herculean feat that all but one line was repaired within the week. Additionally, they also spent that time, scraping mud and debris from our flooded roads. They worked tirelessly to clean and restore our Valley making it possible for us to move about safely. Even with all the extra work the storm created for them, fall decoration clean up and winter decoration were done on time. We appreciate everyone's patience with Yard Debris pick up. There has been an extraneous amount and the guys are working to get everything picked up.

